# FEDERAL WORK-STUDY OFFSITE STUDENT EMPLOYEE HANDBOOK

For Offsite Positions with Partnering Organizations

Virginia Tech Last Updated 6/2025

# Table of Contents

For Offsite Positions with Partnering Organizations1
Federal Work-Study Description and Contact Information
Yearly Student Employee Eligibility Requirements
Family Educational Rights and Privacy Act (FERPA)5
Offsite Federal Work-Study Hiring Procedures5
General Best Practices
Professionalism
Attire5
Virtual Meetings6
Privacy and Confidentiality6
Secure Information6
Limit Sharing6
Proper Disposal
Know Policies at the Worksite6
Virtual and In-Person Access
Work Schedule, Time Reporting, and Payroll Guidelines7
Permittable Work Hours7
Training and Tutor Course Planning7
Semester Start/End Dates7
Length of Commitment7
Breaks7
Class Time7
University Closings7
Inclement Weather7
Reporting and Approving Time Worked7
Pay Period Schedules8
Direct Deposit Setup and Pay Stubs, Etc8
Disciplinary Action and Procedures9
Accident Reporting and Safety in the Workplace9
Title IX Incidents (Sexual Harassment and Violence)9
Disability and Reasonable Accommodations9

# Federal Work-Study Description and Contact Information

Federal Work-Study (FWS) provides part-time jobs for undergraduate and graduate students with financial need and is funded by the U.S. Department of Education and partnering employers. Positions should be paired with student majors and applications are posted in <u>Handshake</u>. Eligible students are offered Federal Work-Study funds in their <u>Financial Aid Portal</u> under "Offer." Questions about this program should be directed to:

University Scholarships and Financial Aid's Federal Work-Study Coordinator Email: <u>finaid@vt.edu</u> Telephone: 540-231-5179

# Yearly Student Employee Eligibility Requirements

Federal Work-Study eligibility is determined by University Scholarships and Financial Aid. A list of general requirements for students is provided below.

- File a relevant <u>FAFSA</u>.
- Have sufficient remaining need.
- Students are awarded up to \$6,000 for the 2025-2026 school year, fall and spring semesters combined.
  - First-time FWS recipients can earn up to \$5,000
  - Returning FWS recipients can earn up to \$6,000
- Students are not permitted to work as a Federal Work-Study employee once their FWS award is exhausted. If funds run out or are reduced, the Federal Work-Study position ends and employers may offer to hire the student and pay 100% of the remaining wages for the remainder of the academic year.
- Submit any financial aid-related documents requested.
- Enroll in at least six credits each semester in a degree-seeking program (students can only work during the fall and spring semesters).
- Meet <u>Satisfactory Academic Progress</u>.
- Apply for position(s) through <u>Handshake</u> and secure a position by September 30.
- Complete Onboarding through University Scholarships and Financial Aid at Virginia Tech. Onboarding requirements include the following:
  - Complete I-9 through Virginia Tech's New Hire Center if you are a new hire. If you are a returning hire, a DocuSign will be issued on your first day of work.
  - Pass Conviction Check, which University Scholarships and Financial Aid will request.
    - Tutors that work with Montgomery County Public Schools will need to obtain a separate fingerprinting background check by visiting 750 Imperial Street, SE, Christiansburg, VA. This is in addition to Virginia Tech's conviction check.
  - Supply I-9 Documents to University Scholarships and Financial Aid.
  - Review Code of Conduct with University Scholarships and Financial Aid. This will take place at 800 Washington St, SW, Blacksburg, VA.
  - Submit a FERPA Release to University Scholarships and Financial Aid. This will be completed via DocuSign.

# FEDERAL WORK-STUDY (FWS) CHECKLIST 2025-2026

<ul> <li>Accept your FWS award in your financial aid portal within 30 days of it being offered to you.</li> <li>July 1: Handshake opens for students.</li> <li>August 17: First possible day to work for FWS Fall 2025.</li> <li>August 29: Campus Student Employment Job Fair. Register in Handshake.</li> <li>September 15: Priority deadline to secure a FWS position.</li> <li>September 30: Deadline to secure a FWS position to guarantee funding.**</li> <li>Early November: FWS student-exclusive, after-hours event with Career and Professional Development including a pop-up shop with Career Outfitters, Iris, and other resources. More information to follow!</li> <li>December 17: Last day to work for FWS Fall 2026.</li> <li>January 21: Deadline to secure a FWS position (spring-only award).</li> <li>May 13: Last possible day to work for FWS Spring 2026.</li> <li>January 31: Deadline to secure a FWS position (spring-only award).</li> <li>May 13: Last possible day to work for FWS spring 2026.</li> <li>**If you do not accept your FWS award within 30 days of it being offered to you.</li> <li>Stall 2025.</li> <li>January 31: Deadline to secure a FWS position (spring-only award).</li> <li>May 13: Last possible day to work for FWS spring 2026.</li> <li>**If you do not accept your FWS award within 30 days of it being offered to you we cannot guarantee that you will be able to get it back. You can request to be balaced on the FWS waitlist should more</li> </ul>	Important Dates and Deadlines	To-Do List
funding become available. <u>HokieSPA.</u>	<ul> <li>Accept your FWS award in your <u>financial</u> <u>aid portal</u> within 30 days of it being offered to you.</li> <li>July 1: <u>Handshake</u> opens for students.</li> <li>August 17: First possible day to work for FWS Fall 2025.</li> <li>August 29: Campus Student Employment Job Fair. Register in Handshake.</li> <li>September 15: Priority deadline to secure a FWS position.</li> <li>September 30: Deadline to secure a FWS position to guarantee funding.**</li> <li>Early November: FWS student-exclusive, after-hours event with Career and Professional Development including a pop-up shop with <u>Career Outfitters</u>, Iris, and other resources. More information to follow!</li> <li>December 17: Last day to work for FWS Fall 2025.</li> <li>January 2: First day to work for FWS Spring 2026.</li> <li>January 31: Deadline to secure a FWS position (spring-only award).</li> <li>May 13: Last possible day to work for FWS Spring 2026.</li> <li>**If you do not accept your FWS award within 30 days of it being offered to you AND secure a FWS position by September 30, your FWS award may be canceled, and we cannot guarantee that you will be able to get it back. You can request to be placed on the FWS waitlist should more</li> </ul>	<ul> <li>Accept your FWS award in your financial aid portal within 30 days of it being offered to you.</li> <li>Set up direct deposit in HokieSPA so you can be paid (regardless of having an on- campus or off-campus position).</li> <li>Create a Handshake account. Handshake opens on July 1.</li> <li>Check out VMock to help make you job search ready.</li> <li>Apply and interview for jobs.</li> <li>Sign-up to take a professional headshot with Iris, the professional photo booth.</li> <li>Secure a position.</li> <li>Bring identity documents with you to Blacksburg so you can complete your employment paperwork when hired. New-hire paperwork must be completed before you can start working.</li> <li>Register in Handshake for the Campus Student Employment Job Fair (August 29).</li> <li>Craft the perfect elevator pitch for the job fair with tips from Career and Professional Development here.</li> <li>Attend the Campus Student Employment Job Fair (August 29).</li> <li>Notify your employer that you are eligible for FWS if you accept a regular student wage position.</li> <li>Keep track of your FWS award balance after every pay period via messaging in</li> </ul>

# Family Educational Rights and Privacy Act (FERPA)

FERPA is a federal law designed to protect the privacy of a student's educational records. The notice is also printed on the Registrar's <u>Student Privacy (FERPA) webpage</u>. Students will be asked to sign a FERPA Release via <u>DocuSign</u> before onboarding so that we can discuss Federal Work-Study details with employers.

# Offsite Federal Work-Study Hiring Procedures

Employers select applicants and forward information to the Office of University Scholarships and Financial Aid. The Federal Work-Study Coordinator will follow up with selected student applicants via email to offer positions and arrange an orientation meeting. Student hires cannot start working until after onboarding and orientation is complete and conviction checks are confirmed to be clear.

- 1. Student applicants should monitor their emails for an onboarding invitation and select a date and time to attend orientation. The invitation will be emailed from <u>finaid@vt.edu</u>.
- An email containing a link to complete Part 1 of an I-9 will be emailed from Virginia Tech's Human Resources Office, <u>hrservicecenter@vt.edu</u>. This must be completed before new hires meet for orientation or onboarding cannot move forward.
- Truescreen runs conviction checks and if any questions arise, they may also reach out via email. The email will come from "Application Station." Truescreen can be contacted for technical support at 1-800-803-9042, ext. 2006.
- 4. Part 2 of an I-9 will be completed in-person during orientation. New hires must present <u>I9</u> <u>documents</u> at this time or they cannot move forward with onboarding. Returning hires that have had more than a one-year gap of employment at Virginia Tech will also be asked to re-submit I9 documentation.

# **General Best Practices**

#### Professionalism

Always maintain professionalism while working. Career and Professional Development provides great resources for <u>developing professional competencies</u>.

#### Attire

Federal Work-Study can take place in a variety of settings. Most position placements will be within office or school settings. It is best practice to check with employers and follow their dress code procedures if they are stricter than the guidelines listed below. Student employees must wear appropriate clothing. Guidelines are as follows but are not limited to:

- For examples of appropriate work attire, visit Career and Professional Development's website <u>here.</u>
- Do not wear clothing that offends, disrupts the work environment, or is inappropriate.
- Clothing that includes references to gangs, drugs, alcohol, politics, racism, religion, nationality, sex or discrimination is inappropriate.
- No headwear will be worn unless approved for religious purposes.

- Open toed shoes are not permitted (no sandals, flip-flops, or slip-ons).
- Jewelry cannot cause distractions or safety issues.
- Tops cannot be low cut, cut out, tank tops, spaghetti straps, or sportswear.
- Bottoms must be at least knee length and cannot be sportswear.
- No undergarments can be visible.
- Clothing must be clean and cannot have rips or holes if working indoors. Some students may work outdoors, exceptions in such cases can be made if approved by an employer.
- Hair and fingernails should be clean and neat.
- Perfume or cologne should be used sparingly or not at all. No body odor should be detectible.

#### Virtual Meetings

If a Federal Work-Study student employee attends any virtual meetings, the above guidelines for clothing must be followed. Also, be aware of meeting backgrounds and lighting. Bedrooms should not be seen, and faces should be visible. Microphones should be muted when not speaking. A variety of professional Zoom backgrounds are provided on the <u>Alumni Relations webpage</u>. Do not eat during meetings and be attentive to the presenter. If presenting, be professional and refrain from using profanity.

#### Privacy and Confidentiality

#### Secure Information

If granted access on a worksite, secure confidential information at the workplace and keep written information in a safe place. Only view confidential information on secure devices.

#### Limit Sharing

Only share confidential information with authorized individuals determined by the offsite workplace. Do not gossip, share information outside of the workplace, on personal social media profiles, through text messages, etc. Do not take photos of anyone at the workplace unless you have obtained permission to do so for work purposes. Sharing information outside of the workplace and taking unauthorized photos of individuals is illegal.

#### Proper Disposal

Shred confidential documents when they are no longer needed. Student employees disposing of non-paper documents should consult with their supervisor for recommended disposal instructions.

#### Know Policies at the Worksite

Federal Work-Study student employees should consult supervisors to ensure that they are following proper Privacy and Confidentiality and Safety procedures for their specific worksite.

#### Virtual and In-Person Access

Supervisors should always be accessible during work shifts. If working remotely, Federal Work-Study Student employees should be able to contact supervisors with any questions during shifts. If working onsite, student employees should not have access to keys, pass cards, door codes, security codes, etc. If computer access is granted and a student employee must step away, computers should be locked by clicking Ctrl+Alt+Delete and Lock.

# Work Schedule, Time Reporting, and Payroll Guidelines

#### Permittable Work Hours

Federal Work-Study student employees cannot work more than 20 hours a week. First year students can earn up to \$5,000 during the year and returning students can earn up to \$6,000 during the year (this is for both fall and spring semesters, be mindful of this while scheduling for work). Students are not permitted to work during winter or summer semesters. Students employed as Federal Work-Study cannot begin work until approved and cannot work past the last day (final exam day) of each semester.

#### Training and Tutor Course Planning

All Federal Work-Study student employees should be paid for time spent on any training. Some tutors spend time on course planning and should also be paid. Be sure to document time in and out in Timeclock during these situations.

#### Semester Start/End Dates

Students employed as Federal Work-Study cannot begin work until the first day of each semester and cannot work past the last day (<u>final exam day</u>) of each semester. Start dates must first be approved by University Scholarships and Financial Aid.

#### Length of Commitment

Federal Work-Study student employees are preferred to work a full year and are not permitted to work during winter or summer; it takes time to train a worker. Student employees may voluntarily resign from a position at any time but are asked to provide at least two weeks' notice. If a student employee resigns from a position for a good cause, they will not be prevented from obtaining the same or another position later if they remain eligible and if funding is available at that time. A position may be renewed during future years if the employer is willing to rehire and if the student employee is still eligible.

#### Breaks

Students cannot work more than six our increments and must take an unpaid 30-minute break. They must clock in and out for their 30-minute break. If they take a break, for any reason, they must clock in and out via <u>Banner Time Entry</u>.

#### **Class** Time

Federal Work-Study students cannot work during class time. Should they work during class, they will not be paid during that time.

#### University Closings

#### Inclement Weather

Unless a student has a remote position, Federal Work-Study students should not work if the university closes due to inclement weather. Furthermore, students should not be working during delayed or early closings. Announcements are made on the <u>University Status</u> page.

#### Reporting and Approving Time Worked

Student employees will report time worked in <u>Banner Time Entry</u> Plus and should enter time as worked each day. In other words, "Time In," or clocking in, should be entered immediately when arriving to

work or coming off any breaks and "Time Out, "or clocking out, should be entered when starting breaks or before leaving work.

Employers and employees will be responsible for signing Banner Time Entry logs via <u>DocuSign</u> at the end of each pay period. Pay periods generally end on the 15<sup>th</sup> and final day of each month and can take place during weekends. Once DocuSigns are issued, employers and employees should review and sign documents within 24 hours to avoid delays or retroactive payments. Late time that is reported will be paid retroactively if the pay period has already ended and pay out the following pay period. Repetitive late reporting can result in dismissal.

Modules and Tutorials pertaining to Banner Time Entry, pay schedules, etc. can be found on <u>Controller's</u> <u>webpage</u>, under Payroll.

#### Pay Period Schedules

Controller's Office will post <u>Pay Schedules</u> to a dedicated Payroll webpage. Student employees can reference Pay Schedules to determine when they will be paid, and employers can reference Pay Schedules to determine when time worked is due to be approved or if retroactive pay must be requested. If assistance is needed, employers and student employees may email University Scholarships and Financial Aid at <u>finaid@vt.edu</u>.

#### Direct Deposit Setup and Pay Stubs, Etc.

Direct Deposit can be setup or updated and pay information can be found by signing into <u>Hokie SPA</u>, clicking "Hokie Teams," clicking "Employee Dashboard," and then "Direct Deposit Information."

Virginia Tech Information System
Hokie Plus Hokie Team Hokie Spa Faculty Access
Search Go
HOKIE TEAM (Tech Employee Access Menu)
Employee Dashboard Access the Banner 9 Employee Dashboard
Banner Time Entry - NEW Click here to log hours worked for the pay period
Graduate Comprehensive Fee Payment Plan Eligible graduate students on an assistantship may enroll in the Semester Graduate Comprehensive Fee Payment Plan.
Tax Forms Banner 9 View and update your W-4 and VA-4 information.
Year End Tax Statements Banner 9 View your W-2 Form and/or 1042S Form (if applicable).
Employment Information - Cardinal Id View your Cardinal Id Number
Labor Redistribution Banner 9 Initiate and approve retroactive employee payroll funding changes.
University Cashiering System Connects to the Transact CASHNet cashiering system.
Leave Entry and Reporting Banner 9 View and submit leave reports.

# **Disciplinary Action and Procedures**

Federal Work-Study student employees can be dismissed or terminated from a FWS job just like any other type of employee. If the student is not meeting their responsibilities, behaving inappropriately, having attendance issues, or other issues, a verbal warning from a partnering supervisor is first recommended. The next step is a written warning to the student, then termination. This ultimately is determined by the partnering offsite supervisor and supervisors will make University Scholarships and Financial Aid aware of any incidents.

# Accident Reporting and Safety in the Workplace

In the event of an emergency, Federal Work-Study student employees should immediately call 911. Offsite supervisors are responsible for reviewing their emergency procedures on the student employee's first day of work. If an accident occurs, email <u>finaid@vt.edu</u> so that our office can initiate a claim. Offsite employers will also file their own claims.

# Title IX Incidents (Sexual Harassment and Violence)

All Virginia Tech's University Scholarship and Financial Aid (USFA) Office staff are required to report any known incidents that fall under Title IX to Virginia Tech's Title IX Office. This means that if incidents are discussed with USFA staff, regardless of if a student or employer contacts our office and no matter where an incident takes place, incidents will be reported. There are no exceptions.

Here are some general resources that are available for any student employees that encounter a sexual harassment and/or violence:

- CARES Program (Campus Advocacy, Resources and Education for Survivors): 540-231-7806 | <u>CARESupport@vt.edu</u> | womenscenter.vt.edu/advocacy
- Cook Counseling Center: 540-231-6557 | ucc.vt.edu
- Women's Resource Center of the NRV: 24/7 Crisis Hotline 540-639-1123 | wrcnrv.org
- Title IX Coordinator Katie Polidoro: 540-231-1824 | polidoro@vt.edu | safe.vt.edu
- Dean of Students Office: 540-231-3787 | <u>dean.students@vt.edu</u> | dos.vt.edu
- Virginia Tech Police Department: 540-382-6411 | <u>vtpolice@vt.edu</u> | police.vt.edu

# **Disability and Reasonable Accommodations**

The Americans with Disabilities Act (ADA) prohibits employees with disabilities from being discriminated against. An employee with a disability is defined as a person who has a physical or mental impairment that substantially limits one or more areas of public life activities; has a record of such an impairment; or is regarded as having such an impairment. If an employee qualifies as disabled as defined by the ADA, the employee is entitled to a reasonable accommodation to facilitate employment, so long as they can perform the essential functions of the job that they are being hired to do. To initiate a collaboration, email <u>finaid@vt.edu</u> so that our office can reach out to Office for Equity and Accessibility.

Your signature below certifies that you have reviewed and will adhere to adhere to the details of this Federal Work-Study Offsite Student Employee Handbook.

Student Name: \_\_\_\_\_\_

Student Signature: \_\_\_\_\_

Date: \_\_\_\_\_